

AMENDMENT TO THE SPECIFICATION

Please add the following new paragraph after the title and before the Technical Field on page 1 of the application:

Cross-Reference to Related Applications

This application is a non-provisional of and claims priority to U.S. Provisional Application Ser. No. 60/183,336, filed on February 18, 2000, entitled “System and Method for Standardized and Automated Appeals Process,” the contents of which are hereby incorporated by reference.